

Disaster Relief Information

Register for Assistance

Federal Emergency Management Agency - Individuals and business owners who sustained losses in these affected areas are encouraged to apply for assistance by registering with FEMA.

To register for Individual Assistance-

- Apply online at **www.DisasterAssistance.gov**
- Apply via smartphone at **m.fema.gov**
- Call the registration phone number at **1-800-621-3362**; those who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.
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****Important Note - Documentation is KEY! Make sure to document everything and take pictures of all of the damage. ****

Locating Family and Friends

Safeandwell.org is the Red Cross site where you can register yourself as safe, or search for friends and family members.

Emergency Services

Oklahoma City

Police: 405 231-2121

Fire Chief: 405 297-3314

Animal Welfare: 405 297-3100

EMSA: 405-297-7100

Moore

Police: 405 793-5138

Fire: 405 793-5110

Animal Welfare: 405 793-5190

Emergency fire, police, and medical services are available 24-hours by calling 9-1-1 or 405 799-4357.

Newcastle

Police: 405 387-5525

Fire: 405 387-5823

Ambulance Service: 405 387-5525 (dispatched through McClain and Grady county EMS services)

Animal Welfare: 405 387-5525

Utilities / Telecom Services

Electric: OG&E – **405 272-9741**
Gas: Oklahoma Natural Gas 405 **551-4000**
Water: OKC Dept. of Water and Wastewater – **405 297-2833**
Moore Water: (405) 793-5080
Cox Cable: 24 hour automated support: **405 600-7676**

Oklahoma Corporation Commission: - 405 521-2211

Counseling Services

Compassionate Friends - Support for bereaved parents and siblings
(405) 360-4287

Calm Waters for Children and Families, Oklahoma City - 405 841-2527

Oklahoma Department of Mental Health and Substance Abuse Services
– they are offering services through the Disaster Distress Helpline, [1 \(800\) 985-5990](tel:18009855990). The helpline can provide immediate counseling to anyone who needs help dealing emotionally with the aftermath of the storms

Shelters/Housing Assistance

Red Cross Shelters

Little Axe: Absentee Shawnee Tribe Resource Center – 1970 156th Avenue
South OKC: St. Andrews Church – SW 119th & S May, Oklahoma City

University of Oklahoma has opened up housing
(405) 325-2511

Graceway Baptist Church (Oklahoma City)
1100 SW 104th
(405) 691-1934

Journey Church (Norman)
3801 Journey Parkway
(405) 292-2500

Lifechurch (South OKC)
7800 S. Walker Ave OKC (I-240 and Walker)
(405) 216-5433

New Life Bible Church (Norman)
4343 North Flood

Oakcrest Church of Christ (Moore)
1111 SW 89th Street

Victory (Oklahoma City)
4300 North MacArthur

Fifth Street Missionary Baptist Church (Oklahoma City)
801 NE 5th Street

Resthaven Funeral Home (South OKC)
SW 104th & Western/Walker

Newcastle Storm Shelter (Newcastle)
851 N. Carr, Newcastle, OK 73065

Moore Community Center (Moore)
201 S. Howard. Moore, OK

Food Banks

One Harvest Food Ministries: **770-466-0000**
Have zip code available for assistance in your area <http://www.oneharvest.com/>

Ascension Lutheran
3617 SE 29th St. Del City, OK 73115; **405-677-1444**

First Church of the Nazarene
4701 SE 26th St, Del City, OK 73115; **405-677-2330**

Harvest Church
6450 NW 36th Ave, Norman, OK 73072; **405-307-8847**

Hilltop Baptist
11710 SE 149th St, Noble, OK 73068; **405-794-0603**

Holy Trinity Lutheran
308 NW 164th St, Edmond, OK 73013; **405-348-3292**

Living Faith Church
825 NW 24th St, Moore, OK 73160; **405-794-3161 or 405-863-8909**

Skyridge Free Will Baptist

150 S 48th St, Noble, OK 73068; **405-872-3112**

Wickline United Methodist

417 Mid America Blvd, MWC, OK 73110; **405-732-0356**

Christian Service Center

115 SW 24th St, OKC, OK 73109; **405-236-5956**

M-F 9:00 am - 2:00 pm

City Church

136 NW 10th St, OKC, OK 73106; **405-232-3232**

M-Th 9:00 am -5:00 pm

Good Shepherd Ministries

222 NW 12th St, OKC, OK 73106; **405-232-8631**

M-F 9:00 am - 11:30 am

M-F 1:00 pm - 3:00 pm

Salvation Army Locations

Provides food, shelter, clothing, spiritual, comfort and drug/alcohol rehab

www.salvationarmyusa.org/usn/www_usn_2.nsf

Main Office:

311 SW 5th St

OKC, OK 73109

405-270-7837

330 SW 4th St

OKC, OK 73109

405-270-7839

284 N Pennsylvania Ave

OKC, OK 73107

405-236-3677

516 S Hudson Ave

OKC, OK 73109

405-246-1133

2808 SE 44th St

OKC, OK 73129

405-677-4781

318 E Hayes St

Norman, OK 73069

405-364-9910

5101 N Pennsylvania Ave

OKC, OK 73112

405-840-0735

Animals

Found animals may be taken to:

Oklahoma City Animal Shelter, SE 29th and Bryant

Moore Animal Shelter, 3900 S Interstate 35 Service Road

City of Norman Animal Shelter, 615 E Robinosn

Animal Resource Center, 7949 S Interstate 35 Service Road, Oklahoma City

*Pet owners searching for lost pets are encouraged to check okclostpets.com and the Facebook page for the McClain County Animal Response Team.

Injured animals

A triage center has been set up at the Moore Home Depot.

Injured Animals may be found at:

Shields Vet 794-1569

Animal Emergency Center 631-7828

Dr. Neal 794- 1569

Animal aid - The Pet Food Pantry of OKC is offering dog food, cat food, leashes, collars, food bowls, etc to those in need. 405 664-2858 www.petfoodpantryokc.org

Health-Related Assistance

DIAL 211 - For Oklahoma residents seeking non-emergency disaster or health and human service information, please contact your local 2-1-1. Services are available 24 hours a day by dialing 2-1-1 from your home or cellular telephone. Please only call 911 for emergencies.

Oklahoma City-County Health Department – They are offering tetanus shots to rescue workers, volunteers and residents in affected areas.

National Education Organization – Health Information Network

NEA's Health Information Network includes a trained crisis response team, and offers materials and support for educators, parents, and community members to help students and families cope with crises, including tornadoes. The guide is available at <http://crisisguide.neahin.org/crisisguide>. Additional, hopefully helpful information can also be found at our We Stand with Oklahoma site: <http://www.nea.org/home/we-stand-with-oklahoma.html>

Fresenius Medical Care has set up a hotline at (800) 626-1297 for people who are on dialysis but are without power. Patients can call about local treatment options.

Blue Cross and Blue Shield has setup at the 1st Baptist Church in Moore on 27th and I-35 (across from the SSA Office) so that can help members who require medical care that may have lost all their identification and member ID information; they can also help members navigate any other health care system questions or problems that they might run into. Their toll free number for anyone who needs it: 1-800-722-3130.

The SoonerCare Helpline is available Monday through Friday, from 8 a.m. to 5 p.m. at 1-800-987-7767. Assistance is available to replace lost or destroyed medication, durable medical equipment, medical ID cards, etc. The Helpline can also assist members with transportation needs to medical appointments. SoonerCare members whose providers lost their office site to the storms may also contact the Helpline for assistance in finding another provider.

Financial Assistance

Consumer Credit Counseling

3230 N Rockwell, Bethany, OK
73128; **405 789-2227**

-www.ccsok.org

-House payment help

-Debt management information

Federal Employee Education & Assistance Fund

For Federal Employees Only)

800-323-4140

-Emergency loans and grants

Travelers Aid and Homeless Assistance Center

1033 N Walker Ave
OKC, OK 73102

405 232-5507

M-F 8:00 am - 4:30 pm

-www.upwardtransitions.org

-Rent and utilities assistance

-Proof of hardship required

Community Action Agency of Oklahoma City

319 SW 25th St

OKC, OK 73109

405 232-0199 or 405 769-3346

-www.caaofokc.org

-rent and water assistance

Chase Bank - Bank will extend branch hours and waive fees to help customers. Please call us at 1-888-356-0023 or call your banker if you're unable to access your funds or need help with other services. For example, we'll generally waive the early withdrawal fees on CDs to help customers with their cash flow.

US Small Business Administration - <http://www.sba.gov/content/disaster-assistance>

They offer low interest low interest loans to businesses and individuals to repair/replace real estate, personal property, machinery and equipment, inventory and business assets damaged or destroyed in a declared disaster; Disaster Loan application - <https://disasterloan.sba.gov/ela/>

Assistance for Veterans

Groups at the Home Depot in Moore

- ODVA, American Legion, FEMA, DAV
- DAV is serving veterans with service connections
- ODVA will be issuing checks to veterans with wartime service (Martha was uncertain as to the amount)

Contact information for each group

Oklahoma Department of Veterans Affairs (ODVA) Local: **(405) 521-3684** Toll Free: **(888) 655-2838**

The American Legion Office: **405-525-3511** Toll Free: **1-800-281-7557**

Disabled American Veterans (DAV) **(877-426-2838)**

TINKER EMPLOYEES

A&FRC's Emergency Family Assistance Center (EFAC) at 739-2747, 736-3813, or 736-3847 - and they can find more information on the Tinker AFB Facebook page or websites.

Equipment

Association Oklahoma General Contractors (AOG)

If cranes or equipment is needed for any tornado damage, contact Bobby Stem, AOGC, at 405 520-1874.

Verizon Mobile support unit for citizens of Moore

Wal-Mart Parking Lot at 501 SW 19th street

Emergency phones, tablets, chargers, internet access for all citizens of Moore

Verizon mobile charging stations with emergency phones and chargers

Red Cross Shelter at 201 S Howard in Moore

Home Depot Parking lot - SW 19th and Telephone Road in Moore

Web Links

Federal Emergency Management Agency (FEMA) - <http://www.fema.gov>

OK Dept of Emergency Mgt - www.ok.gov/OEM

American Red Cross of Central OK – www.okc.redcross.org

Heart of Oklahoma Chapter, Norman - www.redcrossheart.org

Salvation Army - www.salvationarmyusa.org

Feeding America – www.feedingamerica.org

National Voluntary Organizations Active In Disaster - www.nvoad.org

Central OK REACT - www.okreact.org

United Methodist Committee On Relief – www.new.gbpm-umc.org/umcor

NewsOK – www.newsok.com

Southern Baptist Disaster Relief - www.namb.net/dr

Mennonite Disaster Relief - www.mds.mennonite.net

Adventist Disaster Relief - www.communityservices.org

Community Action Agency of Oklahoma City - www.caaofokc.org

Address - 319 SW 25th St, OKC, OK 73109; Phone - 405-232-0199 or 405-769-3346

Small Business Administration (SBA) - <http://www.sba.gov/content/disaster-assistance>; Disaster Loan Application - <https://disasterloan.sba.gov/ela/> . They offer low interest low interest loans to businesses and individuals to repair/ replace real estate, personal property, machinery and equipment, inventory and business assets damaged or destroyed in a declared disaster.

Photographs / Missing Items - If you find photographs in the debris after Monday's tornadoes, a website offers instructions on how best to preserve the photos.

<http://www.operationphotorescue.org/2012/11/saving-photos-after-hurricane-sandy>.

Also check out this lost-and-found Facebook page for missing items:

<https://www.facebook.com/MooreTornadoLostAndFound>.

Oklahoma Insurance Department - www.ok.gov/oid/

HOW CAN I HELP?

Volunteer Opportunities

Oklahoma Medical Reserve Corps - OKMRC has been activated in response to the Tornadoes. If you would like the opportunity to respond during this event, please register by going to this link - <http://www.okmrc.org/disaster-prep.cfm>.

Donations (Monetary)

Moore & Shawnee Tornado Relief Fund - Donations can be made securely online at www.TulsaCF.org. Donations can also be mailed to TCF offices at 7030 S. Yale, Suite 600, Tulsa, OK, 74136.

Red Cross said the best way to assist families is to make a donation to www.redcross.org/okc or www.redcross.org or texting REDCROSS to 90999 to make a \$10 donation.

Salvation Army Text "storm" to 80888 to make a \$10 donation

United Way of Central Oklahoma's Disaster Relief Fund is open. Donations may be made online at www.unitedwayokc.org or by mail to United Way of Central Oklahoma, P.O. Box 837, Oklahoma City, OK 73101 with notation for May Tornado Relief.

Oklahoma Strong http://www.ok.gov/okstrong/Donation_Information/index.html

BGCO Disaster Relief - <http://www.okdisasterhelp.com/>

Oklahoma Attorney General - Investigators with the Oklahoma AG's Office are investigating instances of price gouging and ask that anyone who experiences price gouging to contact the AG's Office immediately on the **Fraud Hotline** at **(405) 521-2029**. The practice is illegal. **The first scams typically seen following such tragic situations are charity fraud. Please stay alert and only donate to reputable charities.** <http://www.oag.state.ok.us/oagweb.nsf/0/CFD3F9FD6AEF5E86257B72005656B6!OpenDocument>

Donations (Supplies)

Feed the Children Relief Sites -

McCormick Distribution Center, 29 N. McCormick

First Baptist Church, 1201 N. Robinson

KOCO-TV, 1300 East Britton Road

Faith Church, I-40 and Portland

TLC Garden Center, 105 West Memorial Road in Edmond

Continental Resources, 20 N. Broadway Downtown OKC

Bob Moore Parking Lot, 412 W. Reno Downtown OKC

Thermal Windows, 6405 NW 23rd Street Bethany

Cornerstone Church, 9900 SE 15th Street Midwest City

Donated items being accepted at our locations are **diapers, canned goods, non-perishable food and snack items, water and sports drinks. Cash donations are also welcome. Any individuals or corporations seeking to contribute to relief efforts*

may be directed to our website, www.feedthechildren.org/tornado, by calling 1-800-627-4556 or texting DISASTER to 80888

Salvation Army has a donation truck at KFOR-TV
444 E. Britton Rd., Oklahoma City, OK 73114

Salvation Army Locations: Provides food, shelter, clothing, spiritual, comfort and drug/alcohol rehab. www.salvationarmyusa.org/usn/www_usn_2.nsf

Main Office:
311 SW 5th St
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OKC, OK 73109
405-246-1133

2808 SE 44th St
OKC, OK 73129
405-677-4781

318 E Hayes St
Norman, OK 73069
405-364-9910

5101 N Pennsylvania Ave
OKC, OK 73112
405-840-0735

Moore - Items needed:

Bleach
Dish soap
Laundry Soap
Hand towels
Paper towels
Toilet paper
Mop heads
Brooms
Dust pan
Heavy duty Trash bags
Ziploc bags
Rakes
Shovels
Safety glasses

Ear plugs
Work gloves
Dust masks
Flash lights
Batteries
Sunscreen
Bug spray
Tylenol
Plastic bins with lids
Storage bins
5-gallon buckets
Dog food
Diapers
Wipes

Baby formula
Nursery water
Baby food
Pacifiers
Bottles
Toys
Old phone chargers
Bottled water
Gatorade
Power bars
Individually wrapped
snacks
Non-perishable food
Soda

Little Axe - Items needed:

VOLUNTEERS

Shovels

Rakes

Trash

Storage bins

Toiletries

Creamer

Tools

Clorox Wipes

Cleaning Supplies

Tarps

1st Aide kits

Children's Medicine
(Tylenol)

Sunscreen

MEN'S clothing

Batteries (all sizes)

Flashlights

Water

Dog/Cat Food

Rain Gear (boots,
parkas, etc)

The Infant Crisis Center <http://www.infantcrisis.org/>

Located in OKC, but they have distribution sites in Moore, Oklahoma City and Norman for supplies for babies and young children.

The Animal Resource Center, Inc. <https://www.facebook.com/#!/animalresourcecenter>

Towels

Bedding (for crates)

Latex Gloves

Paper Towels

Trash Bags

Dog Treats

White Copy Paper

Spiral Notebooks

Crates, Medium and Large

Hand Sanitizer

Food Bowls

Flea and Tick Medication